#### VILLAGE OF GILBERTS

#### **RESOLUTION 27-2021**

A RESOLUTION AUTHORIZING APPROVAL OF AN AGREEMENT WITH B&B NETWORKS FOR THE PURCHASE AND INSTALLATION OF A MITEL MIVOICE BUSINESS VOIP SOLUTION IN AN AMOUNT NOT-TO-EXCEED \$26,400 AND FOR ONGOING MONTHLY PHONE SERVICE

**WHEREAS**, the Village of Gilberts ("Village") requires a telecommunications system and services; and

**WHEREAS**, the Village's current telecommunications system is over 15 years old and relies on traditional phone lines; and

**WHEREAS**, the Village budgeted for a telecommunications system upgrade as part of the FY2022 Budget; and

WHEREAS, the Village issued a public Request for Proposals (RFP) for a telecommunications system with the lowest responsive and responsible proposal being provided by B&B Networks.

THEREFORE, BE IT RESOLVED BY THE PRESIDENT AND BOARD OF TRUSTEES OF THE VILLAGE OF GILBERTS, ILLINOIS, as follows:

- Section 1. Recitals. The recitals set forth above are hereby incorporated into and made a part of this Resolution as though set forth in this Section 1.
- Section 2. Approval; Authorization. The Village Board of Trustees hereby authorizes the Village Administrator to execute agreements and other necessary documents with B&B Networks for the purchase and installation of a Mitel MiVoice Business VoIP Solution in an amount not-to-exceed \$26,400. The Village Board of Trustees hereby further authorizes the Village Administrator to execute agreements and other necessary documents with B&B Networks for ongoing monthly phone service for the Mitel MiVoice Business VoIP Solution.
- Section 3. Effective Date. This Resolution shall be in full force and effect after its approval in the manner provided by law.

PASSED BY VOTE OF THE BOARD OF TRUSTEES of the Village of Gilberts, Kane County, Illinois, this 4 day of 2021.

Ayes Nays Absent Abstain

			Resolution No. 27-2021
Trustee Dave LeClercq Trustee Dan Corbett Trustee Justin Redfield Trustee Jeanne Allen Trustee Lou Hacker Trustee Brandon Coats President Guy Zambetti			
APPROVED THIS	Mago President,	Guy Zambetti	



## **B&B** Networks

245 W Roosevelt Rd Building 3 Suite 16 West Chicago IL 60185

#### How to reach us for service:

For Service, call 630-293-0000 and press option 2. After hours, you will also have an option to choose for emergencies. You can also email <a href="mailto:service@bb-networks.com">service@bb-networks.com</a> at any time.

## Our service rates are as follows:

Onsite service - \$155 to come to site, and then \$155 per hour. The minimum onsite time that you will be charged for is  $\frac{1}{2}$  hour, therefore the minimum onsite service cost is \$232.50.

Remote service - \$155 per hour, divisible in quarter hours. The minimum remote service cost is \$38.75.

# Overtime rates: Holidays, weekends and times outside of 8-5 during the week

Onsite after hours service - \$155 to come to site, and then \$232.50 per hour. The minimum onsite time that you will be charged for is  $\frac{1}{2}$  hour, therefore the minimum onsite after hours service cost is \$271.25.

Remote after hours service - \$232.50 per hour, divisible in quarter hours. The minimum remote after hours service cost is \$58.13.

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Deliverables/Milestones	Responsible Party's	Due Date	Revised Due Date	Status	Comments
Contract for Mitel Solution received	B&B/Village				
Project Kick Off Meeting	B&B/Village				Introduce Project Team Members - Review Master Cut Sheet -Install and training dates
Mitel Database discovery Meetings	B&B/Village				Village of Gilberts to provide Staff Extension Directories, Building maps with telephone jack #'s and locations marked. Detailed listing of phone numbers, port assignments and any details needed for requested "As Builts". Network topology with detailed information.
PSALI Database for 911 notification	Village of Gilberts				Village of Gilberts to order PSALI database from carrier for 911 compliance if not already in place or if not being coordinated by B&B Networks.
Project Equipment & Licensing Ordered	B&B Networks				
Project Update meeting	B&B/Village				
Data network configurations verification and confirmations	B&B/Village				Dependencyneed Village of Gilberts voice network IP Scheme, virtual server provisiong (if applicable), DHCP, Voice Vlan set up
Mitel Hardware Set up on B&B Networks Test Bench and Licensed	B&B Networks				uppack and set up equipment on test bench, license and update all applications build MiCollab Server and any options
Mitel Programming Database due to B&B Networks	Village of Gilberts				
Floor plans/blueprint layout for phone placement	Village of Gilberts				need no later than two weeks prior to cut over
SIP Trunking	Village of Gilberts				Is Carrier good to go? Did provisioning if any get completed? Due date?
Network infrastructure complete.	Village of Gilberts				POE and Cable infrastructure ready for IP Phone placement.
Final programming to B&B Networks - no changes until after cut- Village of Gilberts over	- Village of Gilberts				
Bring hardware to site, rack controlles. Store phones in secure staging location provided by Client. Investigate Page Systems and connections.					Rack and Stack all core voice and application servers.Dependencyswitch room infrastructure readyspace, power etc.
Remote Access when controllers are installed.	B&B/Village				District to work with B&B Networks to provide Remote Access to controllers and servers
Database uploaded to all Mitel application	B&B Networks				Mitel Programming, MiCollab and application for paging
IP Phone Placement and testing	B&B Networks				Dependency access to all areas where phone placement required network POE cable infrastructure readiness
Pre-Cutover Meeting - review pre-cut checklists	B&B/Village				
Voice and Applications Systems database testing and verification.	B&B/Village				
Go live on intercom only system	B&B/Vitlage				
Training	B&B/Village				Staff Training
SIP Cut Over	Village of Gilberts/Carrier/B&B				
Removal of Existing Toshiba for Customer Disposal	B&B Networks/Village				
First day in service support.	B&B/Village				Punch List, Move Add Change procedures
Post cut testing and verification of all required svcs.	B&B Networks				Utilizing post cut check lists and testing formats along with any custom test procedures established.
Post cut assessment and regular project update meeting.	B&B/Village				Meeting to review post cut in service status, punch lists, changes etc.
Delivery & Acceptance	B&B/Village	within 30 days of gainful use			
Mitel Administration Training	B&B Networks	December 2021			System Admin Training
	Customer Signature				



# Village of Gilberts Mitel MiVoice Business VoIP Solution

	Village of Gilberts			
Part No.	<u>Description</u>	Qty	<u>Unit</u>	Extended
Applications				
54005968	MiVBus Enterprise SW for 3300 (no users)	1	747.50	747.50
Licences - Licences Sys	stem			
54004491	SIP TRUNKING CHANNEL PROXY	15	25.00	375.00
54004571	Mitel Border Gateway base Software	2	125.00	250.00
54005441	MiCollab Base Software	1	497.50	497.50
Licences				
54001627	NPUM Record A Call	1	0.00	0.00
54002390	MiVoice Business License - SIP Trunk x1	5	50.00	250.00
54004762	MiCb NPUM Mailbox Calldir x1	8	20.00	160.00
54004975	MiVoice Bus License - Enterprise User	10	87.50	875.00
54005380	MiCClient Licnse - Peering Adv Server	1	0.00	0.00
54005381	MiCClient Licnse - Federation Adv Server	1	0.00	0.00
54005400	MiVoice Business SIP Trunks x10	1	450.00	450.00
54005610	MiCollab NPUM MiVBus Mailbox Licensesx10	2	175.00	350.00
54006539	UCCv4.0 Entry User for MiVoice Bus x1	17	112.50	1,912.50
54006542	UCCv4.0 STND User for MiVoice Bus x1	4	162.50	650.00
Software Assurance				
54009186	SWA Std 1y MiCollab System	1	60.00	60.00
54009189	SWA Std 1y MiCollab UM Mailbox	28	2.10	58.80
54009208	SWA Std 1y UCC Entry MiVB	17	7.20	122.40
54009209	SWA Std 1y UCC Std MiVB	4	13.20	52.80
54009220	SWA Std 1y MiVBus System	1	75.00	75.00
54009224	SWA Std 1y MiVBus User	10	6.60	66.00
54009229	SWA Std 1y MiV BG System	2	15.00	30.00
54009230	SWA Std 1y MiV BG SIP Connect	15	3.60	54.00
System - Boards				
50006271	PWR CRD C13 10A 125V - NA Plug	1	8.75	8.75
System				
50006266	3300 CX(i) II Controller SATA SSD	1	150.00	150.00
50006729	3300 CX II w/ 1GB RAM Controller	1	825.00	825.00
Terminals - Accessorie	s			
50006921	6900/6800 Wall Mount Kit (10 Pack)	1	145.00	145.00
Terminals - IP Phones				
50006767	6920 IP Phone	28	147.50	4,130.00
50006769	6930 IP Phone	3	246.00	738.00



## Mitel MiVoice Business VoIP Solution

Part No.	<u>Description</u>	Qty	<u>Unit</u>	Extended
51306580	BT Speakerphone	3	375.00	1,125.00
ATS-423CMP-6-NS-B	CAT 6 PLENUM 400MHZ BLUE	1	304.00	304.00
ATS-SFP-4-W	4 PORT FACE PLATE WHITE	5	1.13	5.65
ATS-BI-W	Blank Insert Wht Pack of 10	2	1.60	3.20
ATS-6-B	RJ45 CAT6 SNAP IN JACK BLUE	10	4.33	43.30
EXR1000RT2U	Minuteman UPS	1	842.67	842.67
256-001	GAI-Tronics Outdoor Telephone Keypad	1	839.17	839.17
393-002	GAI-Tronics Single Button Outdoor Telephone	1	1,130.55	1,130.55
FW2B	Server for MiVoice Border Gateway SIP Trunking	1	346.67	346.67
FW2B	Server for MIVoice Border Gateway UCC Mobility	1	346.67	346.67
R230	Server for MiCollab Rack Mount	1_	909.33	909.33
	Mitel Hardware-Software Sub-Total			\$ 18,929.46
	<b>Public Sector Competitive Discount</b>			Included
	Implementation, Training and One Year Warranty		_	\$ 6,510.00
	Solution Total		_	\$ 25,439.46

<sup>\*</sup> Public Sector Discount is one time based on the system configuration and is subject to change

<sup>\*</sup> Quote based on Mitel Sourcewell formerly NJPA contract #022719-MBS



B&B Networks, Inc. 245 W. Roosevelt Road Building 3, Suite 16 West Chicago, IL 60185 Phone No.: 630-293-0000 Fax: 630-293-0003

## **Mitel MiVoice Business VolP Solution Prepared For:**

## Village of Gilberts

On 10/14/2021 **Prepared by Sylvia Hasty** 

10/14/2021

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Quantity	Description	Unit Price	Extended
1	54004571 Mitel Border Gateway base Software for Industry Standard Server	\$125.00	\$125.00
1	<b>54009229</b> SWA Std 1y MiV BG System	\$15.00	\$15.00
1	54005968 MiVBus Enterprise SW for 3300 (no users)	\$747.50	\$747.50
15	54004491 SIP TRUNKING CHANNEL PROXY	\$25.00	\$375.00
1	54004571 Mitel Border Gateway base Software for Industry Standard Server	\$125.00	\$125.00
1	54005441 MiCollab Base Software	\$497.50	\$497.50
1	54001627 NPUM Record A Call	\$0.00	\$0.00
5	54002390 MiVoice Business License - SIP Trunk x1	\$50.00	\$250.00
8	54004762 MiCb NPUM Mailbox Calldir x1	\$20.00	\$160.00
10	54004975 MiVoice Bus License - Enterprise User	\$87.50	\$875.00
1	54005380 MiCClient Licnse - Peering Adv Server	\$0.00	\$0.00
1	54005381 MiCClient Licnse - Federation Adv Server	\$0.00	\$0.00
1	54005400 MiVoice Business SIP Trunks x10	\$450.00	\$450.00
2	54005610 MiCollab NPUM MiVBus Mailbox Licensesx10	\$175.00	\$350.00
17	54006539 UCCv4.0 Entry User for MiVoice Bus x1	\$112.50	\$1,912.50
4	54006542 UCCv4.0 STND User for MiVoice Bus x1	\$162.50	\$650.00
1	54009186 SWA Std 1y MiCollab System	\$60.00	\$60.00
28	54009189 SWA Std 1y MiCollab UM Mailbox	\$2.10	\$58.80
17	54009208 SWA Std 1y UCC Entry MiVB	\$7.20	\$122.40
4	54009209 SWA Std 1y UCC Std MiVB	\$13.20	\$52 <sub>.</sub> 80
1	54009220 SWA Std 1y MiVBus System	\$75.00	\$75.00

Sub Total

\$6,510.00

		10/14/	2021 Page: 3
10	<b>54009224</b> SWA Std 1y MiVBus User	\$6.60	\$66.00
1	<b>54009229</b> SWA Std 1y MiV BG System	\$15.00	\$15.00
15	54009230 SWA Std 1y MiV BG SIP Connect	\$3.60	\$54.00
1	<b>50006271</b> PWR CRD C13 10A 125V - NA Plug	\$8.75	\$8.75
1	<b>50006266</b> 3300 CX(i) II Controller SATA SSD	\$150.00	\$150.00
1	50006729 3300 CX II w/ 1GB RAM Controller	\$825.00	\$825.00
1	<b>50006921</b> 6900/6800 Wall Mount Kit (10 Pack)	\$145.00	\$145.00
22	<b>50006767</b> 6920 IP Phone	\$147.50	\$3,245.00
6	<b>50006769</b> 6930 IP Phone	\$246.00	\$1,476.00
3	<b>50008271</b> 6970 IP Conference Phone	\$544.80	\$1,634.40
1	ATS-423CMP-6-NS-B CAT 6 PLENUM 400MHZ BLUE	\$304.00	\$304.00
5	ATS-SFP-4-W 4 PORT FACE PLATE WHITE	\$1.13	\$5.65
2	ATS-BI-W Blank Insert Wht Pack of 10	\$1.60	\$3.20
10	ATS-6-B RJ45 CAT6 SNAP IN JACK BLUE	\$4.33	\$43.30
1	EXR1000RT2U Minuteman UPS	\$842.67	\$842.67
2	E-1600-45A-EWP Viking ADA Compliant Emergency Phone with EWP	\$508.66	\$1,017.32
1	FW2B Server for MiVoice Border Gateway SIP Trunking	\$346.67	\$346.67
1	FW2B Server for MiVoice Border Gateway UCC Mobility	\$346.67	\$346.67
1	R230 Server for MiCollab Rack Mount	\$909.33	\$909.33
Sub Tota			\$18,339.46
Quantity	Description	Unit Price	Extended
1	I-10 Project Management, Installation and Training	\$6,510.00	\$6,510.00

## **Proposal for Village of Gilberts**

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Sub-Total: \$24,849.46

Performance Bond:

\$248.00

Solution Total:

\$25,097.46

Prices are firm until 12/14/2021

Terms: 50% down, 40% at install and 10% net 30 days acceptance

Quoted by: Sylvia Hasty

Accei	pted by:	Da	te:
	,		



#### Final Contract Proposal for Village of Gilberts

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Proposal:2596

#### Disclaimer

1. Price is for installation during normal business hours, M-F, 8-5, unless otherwise specified.
2. B&B Networks is not responsible for delays to do the 3rd parties. Such delays may increase billing to end user.
3. Price does not include network programming unless otherwise specified.
4. B&B Networks must receive programming information in a timely manner.
5. Rental equipment remains the property of B&B Networks unless otherwise specified.
6. B&B Networks is not responsible customers internet performance.

7. All permits required are a client responsibility, unless otherwise agreed upon.
8. All work outside original scope will be billed separately.
9. If, upon arrival to customers site, we cannot perform the installation due to site circumstances or the installation is delayed due to site circumstances, additional installation charges may apply.

Price does not include conduit unless otherwise specified.

11.B&B Networks is not responsible for e911 compliance unless otherwise specified in this agreement. Please refer to our websitewww.bb-networks.com for information about e911 compliance.

12.All recurring payment customers will be charged a \$100.00 re-instatement charge in the event that service is turned off for non-payment unless otherwise specified in this agreement.

otherwise specified in this agreement.

13. If the client fails to make any payment as agreed, or ceases doing business as a going concern, or becomes insolvent, or makes an assignment for the benefit of creditors, or a petition is filed by or against client under bankruptcy act, or if any representation, warranty or financial information made or submitted by client shall be untrue or unperformed in any material respect, or if client defaults hereunder in any other respect, the entire amount due under this agreement for the balance of the agreement period shall become immediately due and payable. In the event of such a default the client herby consents to B&B Networks immediately entering the aforesaid premise or any other premise where the property of said B&B Networks may be located for the purpose of removing the equipment belonging to B&B Networks; upon the expiration of this agreement or any renewal term thereof, or upon the happening of any other contingency set forth herein, B&B Networks may immediate enter said premise and remove the equipment with or without process of law and without liability of damage to person or property arising out of such entry or taking of possession. Removal of the equipment by B&B Networks shall not be considered to constitute a waiver of any of its rights under the terms of this agreement, nor shall B&B Networks be liable for any normal damage caused to the premise by installation or removal of its equipment.

14. Monthly recurring agreements must be paid with ACH or Credit Card.

14. Monthly recurring agreements must be paid with ACH or Credit Card.

- 15. The Village VolP Telecommunications System RFP dated September 3, 2021 including Addendum #1 and #2 and B&B Networks Response become part of this Agreement.
- 16. Quote based on Mitel Sourcewell formerly NJPA contract #022719-MBS.
- 17. Mitel Public Sector Discount is one time based on the system configuration and is subject to change.



Harness the power of flexible connections

# SIP Trunking

## A BETTER CONNECTION FOR YOUR BUSINESS COMMUNICATIONS

SIP Trunking replaces the physical connections to your communications system with less expensive and more flexible SIP connections. SIP Trunking eliminates the need for traditional analog, T1 or PRI lines and moves your business into the advanced world of IP communications.

# SAVINGS & SCALABILITY TODAY ENHANCED SERVICES TOMORROW

LOWER COSTS | GREATER FLEXIBILITY | FUTURE-PROOF

#### Right-size Your Costs

SIP Trunking is a future-proof solution that expands in lockstep with your business. Unlike traditional PRI connections, our service lets you buy exactly the number of call paths you need, so you can right-size your costs.

#### ♣ Leverage Your Existing PBX

Our SIP Trunking service has been tested for interoperability with all major SIP-enabled PBX brands. Not on our list or need to keep a traditional connection to your PBX? Gateways can connect your PBX to our service.

#### • Easily Upgrade to Cloud Solutions

SIP Trunking preserves your PBX investment while easing a future upgrade to a hosted PBX service. Or, cap hardware spend and add cloud with our hybrid SIP-Hosted PBX solution.

## Quickly Scale Your Call Capacity

With traditional PRIs, adding capacity takes time because physical connections must be installed. Our SIP Trunking service can be increased to any capacity that the IP connection will support within hours or less if needed.

#### **©** Ensure Business Continuity

In the event of a emergency or when all lines are busy, SIP Trunking allows you to immediately and easily reroute traffic to another location or phone number, so you never miss a call.

#### Get Unlimited Calling with Predictable Costs

With SIP Trunking, you get predictable monthly costs and unlimited local and long distance calling. Plus, we offer competitive international rates when needed.



## LESS COST, MORE FLEXIBILITY

Often the tradeoff for lower-cost services is reduced functionality. Not with our SIP Trunking service – you get the quality of a traditional connection plus a unique set of features. That's because SIP (Session Initiation Protocol) supports voice calls, conference calls, multimedia and more. Plus, SIP transmits call-related info, such as caller ID, enabling enhanced functionality.



#### **Keep Your Phone Numbers**

Keep the phone numbers your customers know (and are in your advertising) even if you move to a new area code.



#### **Understand Your Usage**

Monitor your capacity patterns and usage so you can adjust capacities to your changing needs.



#### Stay Connected to E911

Get complete support for both 911 calling and Enhanced 911 (E911), so you can access emergency services.



#### **Forward Calls When Busy**

Send calls to alternate numbers when your PBX can't be reached because all SIP Trunks are busy.



#### **Ensure Business Continuity**

Calls to your main number – and every DID – can be forwarded to another location, mobile numbers, an answering service or voice mail in the event of power loss or Internet failure.



#### Enable a Hybrid SIP-Hosted PBX

Begin your move to cloud by networking your SIP-enabled on-premises PBX with our hosted PBX at branch offices, enabling dial by extension and call transfer companywide.



#### **Route & Rollover Calls by Location**

Route your calls by geography and/or send overflow calls to another location, maximizing capacity across your organization.



#### **Choose Your Calling ID**

Determine how customers see your phone number – a single companywide number or each individual phone number.



#### **Experience a High-Quality Network**

Rest assured that our service is delivered over a carrier-class network based on technology from Metaswitch.



#### **Do Business As Usual**

Reach customers and suppliers as usual through our network of more than 12,000 local calling areas in the US and Canada.



#### **Establish Virtual Local Presence**

Obtain local phone numbers for any areas in which you want to project local presence even if they're out of your area. Calls to these numbers won't incur long distance charges for you or your incoming caller.



#### **Record Your Calls**

Enable advanced call recording by individual DID with this optional feature. Search and playback recordings through a simple web-based interface.

#### SIP TRUNKING COMMPORTAL ADMIN

Get control of critical capabilities with our web-based SIP Trunking CommPortal Admin. Uniquely, all of these services are enabled at the network level, ahead of your PBX, for improved reliability, business continuity and assured compliance with the latest 911 rules.

Call Analytics

✓ Emergency Call Notification

- Call Forwarding
- Selective Call Rejection
- ✓ Account Code
- Short Code Configuration







Phone: (630) 293-0000 Fax: (630) 293-0003

https://www.bb-networks.com/

**Proposal #: 26433** 

Date: 10/8/2021

**Contract Start:** 11/15/2021

Quote Valid Until: 1/6/2022

Contract Terms: 36 Months

Order Type: New Proposal

**Contract End:** 11/15/2024

Sales Representative: Sylvia Hasty

Sales Rep Email: shasty@bb-networks.com Sales Rep Phone: (640) 957-4111 ext. 311

#### **Customer Information**

Company: Village of Gilberts Main TN: (847) 428-2861 Contact: Riley Lynch Phone: (847) 428-2861

Email: rlynch@villageofgilberts.com

Billing Address 87 GALLIGAN RD GILBERTS, IL 60136 **Shipping Address** 

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86 Railroad St Gilberts, IL 60136

## Monthly Recurring Charges (MRC)

Qty	Item ID	Product	Unit Price	Extended Price
1	WCPBGA	SIP Trunks Com Portal Admin	\$12.00	\$12.00
15	WIPTLI	SIP Trunk	\$12.00	\$180.00
5	W911	911 Service (per number)	\$2.00	\$10.00
40	WDIDNN	DID Numbers - National	\$0.50	\$20.00
			Total:	\$222.00

## **Non-Recurring Charges (NRC)**

Qty	Item ID	Product	Unit Price	Extended Price
4	LNP2	Local Number Porting (for DID's and #'s in addition to Seats)	\$3.00	\$12.00
			Total:	\$12.00

Proposal #: 26433



## Service Activation Form

Phone: (630) 293-0000 Fax: (630) 293-0003

https://www.bb-networks.com/

**Proposal #: 26433** 

Date: 10/8/2021

Contract Start: 11/15/2021

Quote Valid Until: 1/6/2022

Contract Terms: 36 Months Contract End: 11/15/2024

Order Type: New Proposal Sales Representative: Sylvia Hasty

Sales Rep Email: shasty@bb-networks.com **Sales Rep Phone:** (640) 957-4111 ext. 311

Company: Village of Gilberts Main TN: (847) 428-2861 Contact: Riley Lynch **Phone:** (847) 428-2861

Email: rlynch@villageofgilberts.com

Summary	
Monthly Recurring Cost:	\$222.00
Non-Recurring Cost:	\$12.00
Total Estimated Surcharges and Taxes	\$70.20
Total Due At Signing:	\$304.20

By signing this order I agree that I have read and understand the Terms and Conditions located at https://www.bb-networks.com/4

Signature:	Title:	
Print Name:	Date:	